

# **Accessibility Statement**

Effective Date: 13 June 2025

At **Wellness With Ning**, we are committed to ensuring digital accessibility for people with disabilities. We strive to make our website, <a href="www.wellnesswithning.com">www.wellnesswithning.com</a>, inclusive, user-friendly, and usable by everyone, including those with visual, auditory, motor, and cognitive impairments.

#### 1. Our Commitment

We are actively working to improve the accessibility and usability of our website in accordance with recognized best practices and relevant legal standards. While there is currently no standalone web accessibility law in Hong Kong, we align with the following:

- The Hong Kong Rehabilitation Programme Plan and guidelines issued by the Office of the Government Chief Information Officer (OGCIO)
- Web Content Accessibility Guidelines (WCAG) 2.1, Level AA
- Where applicable, we are mindful of principles established in jurisdictions such as the EU's Web Accessibility Directive and Section 508 (USA)

#### . Accessibility Features

We aim to incorporate the following features:

- Text alternatives for all non-text content
- Keyboard navigability throughout the website
- Consistent structure and navigational patterns
- Readable fonts and appropriate contrast ratios
- Alt text for meaningful images and icons
- Compatibility with modern screen readers and assistive technologies

## 3. Limitations and Areas for Improvement

We acknowledge that some areas of our site may not yet fully conform to the highest accessibility standards. These may include:

- Some third-party content or integrations
- Older blog content not yet fully updated
- Custom pop-ups and widgets

We are actively reviewing and improving these areas.

### 4. Ongoing Efforts

We treat accessibility as an ongoing priority. Our efforts include:

- Regular accessibility audits
- Training content contributors and designers on accessible practices
- Gathering feedback from users with disabilities

#### 5. Feedback and Contact Information

If you encounter any accessibility barriers on our website or would like to provide feedback or request alternative formats, we want to hear from you.

You can contact us by:

• Email: successwithning@gmail.com

We aim to respond to accessibility-related queries within 7 business days.

### 6. Accessibility Tools

We encourage users to personalize their experience by using:

- Browser zoom features
- Screen reader extensions (e.g., NVDA, VoiceOver, JAWS)
- High contrast settings on their devices

#### 7. Third-Party Content

While we strive to ensure that all parts of our website are accessible, we cannot guarantee full accessibility for content hosted on third-party platforms (e.g. embedded social media content). We encourage third-party vendors to provide accessible content.

### 8. Policy Updates

This Accessibility Statement may be updated periodically to reflect our continued commitment. The effective date at the top indicates the last time this statement was revised.

Thank you for visiting **Wellness With Ning**. We remain committed to making our digital space welcoming to everyone.